



On-Demand, Virtual Support Program for Clinicians*

- Instant, live and interactive access via phone and video conference
- HIPAA-compliant application
- One-on-one clinical and product support with an Atos Medical Clinical Educator

When to use SOS?

We know that the day of a healthcare provider (HCP) can be busy. SOS was developed to help make your job easier by providing support when you need it. Our clinical education team is available to HCPs on weekdays for instant, live chat.

When a phone call is not enough, we have video conference available. It's simple, instant and HIPAA compliant. It's just like we are there with you in the clinic!



What do you need for a video SOS meeting?



Computer, tablet or phone with a camera



Wired or wireless internet connection



Built-in or wireless microphone and speakers

How to use SOS? Call 1.414.928.4999

- **PRESS OPTION 1 for INSTANT ACCESS** to a member of the Atos Medical clinical team, weekdays between 8am-6pm CT
- **PRESS OPTION 2 for PLANNED ACCESS** when it is convenient to your schedule

Atos Medical Clinical Education Team



Julie Bishop-Leone
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Meaghan Kane-Benjamin
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Yumi Sumida
MFA, MS, CCC-SLP
Clinical Educator

What are HCPs saying about SOS?

"I love the availability of the clinical educator... It makes me feel like I have support, and I'm not alone. Thank you, please never get rid of this! "

MGC, Ft. Lauderdale, FL

"It's the next best thing to having you in the room. It would be amazingly helpful if I needed your eyes during a TEP change due to complexities that I had not encountered or did not know how to manage."

TA, Minneapolis, MN



*Atos Medical SOS program uses a HIPAA-compliant service that provides secure and encrypted audio, video chat and screen sharing information. This service is intended for clinicians only. We are unable to offer SOS directly to patients. If your patient will be present during a video chat, you will need to obtain their permission prior to the call. SOS is not available on weekends, observed US holidays and when Atos offices are closed.

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