



Oncology Learning Series: Plainly Speaking: Communication Tips to Improve Patient Understanding

Tuesday, June 08, 2021

5:00-6:00 PM

Target Audience:

Specialties: General Oncology

Description:

The training will provide communication strategies to healthcare professionals to learn and apply plain language techniques to improve patient understanding. This will reduce miscommunications between providers and patients and promote patient safety, trust, and satisfaction.

Learning Objectives:

- 1 Interpret the different domains of health literacy: reading, writing, speaking, listening, numeracy.
- 2 Practice a clear health care communication using Plain Language with minimal Jargon.

Nursing Objectives:

- 1 Healthcare professionals will apply one principle of plain language in a case-based discussion that demonstrates increased health literacy knowledge and/or skill.

Accreditation:

The University of Texas MD Anderson Cancer Center is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The University of Texas MD Anderson Cancer Center is accredited with distinction as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

Credit Designation:

The University of Texas MD Anderson Cancer Center designates this live activity for a maximum of 1.00 *AMA PRA Category 1 Credits™*, of which 1.00 have been designated in the area of medical ethics and/or professional responsibility. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The University of Texas MD Anderson Cancer Center designates this live activity will award 1.00 Nursing Continuing Professional Development (NCPD) credits.

Commercial Support:

No commercial support has been received for this activity.

Faculty & Planner Disclosure:

Name of individual	Individual's role in activity	Name of commercial interest/Nature of relationship
Sidharth Gore, MBA	Activity Administrator	Nothing to disclose - 03/30/2021
Priscilla Marsh, None	Activity Administrator	Nothing to disclose - 01/13/2021
Modupeola Ajose, MSN	Nurse Planner	Nothing to disclose - 03/08/2021

Helene P Phu, MEd	Nurse Planner	Nothing to disclose - 03/17/2021
Kristi J English, BA	Other Planning Committee Member	Nothing to disclose - 04/12/2021
Michael J Fisch, MD, MPH	Other Planning Committee Member	Nothing to disclose - 03/22/2021
Diane Hecht, PharmD	Pharmacy Planner	Nothing to disclose - 04/07/2021
Lynne Nguyen, MPH	Faculty	Nothing to disclose - 01/28/2021

Hardware & Software Requirements:

If this activity includes a virtual meeting, the technical requirements are as follows:

System Requirements:

Internet Connection – broadband wired or wireless (3G or 4G/LTE)

Speakers – built-in or wireless Bluetooth

Windows:

Internet Browser – Internet Explorer 11+, Edge 12+, Firefox 27+, Chrome 30+

Operating System – Windows 10 Home, Pro, or Enterprise. S Mode is not supported.

Apple:

Internet Browser – Safari 7+, Firefox 27+, Chrome 30+

Operating System macOS 10.9 or later

Processor Requirements:

Minimum – Single-core 1GHz or higher

Recommended – Dual-core 2GHz or higher (Intel i3/i5/i7 or AMD equivalent)

RAM Requirements:

Minimum – N/A

Recommended – 4GB

Bandwidth:

50 - 70kbps (down)

Supported Tablet and Mobile Devices:

Surface PRO 2 or higher and running Windows 8.1 or higher

iOS and Android devices

Blackberry devices